

INTEGRATED MANAGEMENT POLICY

At Fima Bulking Group, in the business of warehousing, providing bulking and storage services of hazardous liquid cargo and transportation, we are committed to the highest standards of quality, occupational health and safety, and environmental sustainability. This Integrated Management Policy outlines our dedication to meeting or exceeding customer expectations, ensuring the well-being of our employees, and promoting sustainable practices in accordance with ISO 9001: 2015, ISO 45001:2018, and ISCC-EU.

SCOPE

This policy applies to all aspects of Fima Bulking Group and encompasses all functions and levels within the organization.

QUALITY, OCCUPATIONAL HEALTH AND SAFETY & ENVIRONMENTAL SUSTAINABILITY OBJECTIVES

Our quality objectives focus on ensuring customer satisfaction and continuous improvement in accordance with ISO 9001, with regular reviews for effectiveness. In terms of occupational health and safety, our commitment involves providing a safe working environment, preventing work-related incidents, and enhancing our performance as per ISO 45001 standards. Furthermore, our environmental sustainability objectives center around promoting eco-friendly practices, adhering to ISCC-EU requirements, and consistently enhancing our environmental performance.

LEADERSHIP AND EMPLOYEE ENGAGEMENT

The leadership at Fima Bulking Group is dedicated to establishing, implementing, and maintaining our Management System, ensuring the availability of adequate resources. We value the contribution of every employee and will always treat our employees with dignity and respect, fostering a positive and cooperative workplace in which everyone can learn and grow. We are committed to getting our employees to participate in overall consultation, dialogue, talk, and discussion.

COMPLIANCE COMMITMENT

Fima Bulking Group is unwavering in its commitment to compliance with legal, regulatory, quality, occupational health and safety, and sustainability requirements.

CUSTOMER-CENTRIC APPROACH

Our customer-centric approach ensures that our partners receive efficient services meeting or exceeding their needs, aligning with ISO 9001 standards.

PROCESS-ORIENTED STRATEGY

Adopting a process-oriented strategy, we manage and enhance our key processes, delivering consistent high-quality bulking, storage, and transportation services, maintaining a safe working environment, and promoting sustainable practices.

CONTINUOUS IMPROVEMENT AND EVIDENCE-BASED DECISION-MAKING

Continuous improvement is at the core of our principles, where evidence-based decision-making guides us in resolving issues and enhancing processes, aligning with ISO 9001, ISO 45001, and ISCC-EU standards.

EMPHASIS ON RELATIONSHIP MANAGEMENT AND COMMUNICATION

We emphasize relationship management, effective communication, and regular monitoring and measurement of processes, aligning with ISO standards.

RISK-BASED APPROACH AND DOCUMENTATION

Our commitment to a risk-based approach ensures the identification, assessment, and management of risks and opportunities in quality, occupational health and safety, and environmental sustainability. Documentation and record-keeping are maintained to demonstrate conformity to ISO 9001, ISO 45001, and ISCC-EU standards.

SAFE AND SUSTAINABLE PRACTICES

Fima Bulking Group maintains a safe and healthy working environment in compliance with statutory, legal, regulatory, corporate, customer, and other requirements, actively working to eliminate hazards and reduce occupational risks. We are resolute in preventing pollution and conserving natural resources through the principles of **REDUCE, RE-USE, and RECYCLE**.

REVIEW AND IMPROVEMENT

This policy shall be reviewed through annual management review to ensure its relevance, suitability and appropriateness.

APPROVED BY

ALI BIN KHAMIS
GROUP SENIOR GENERAL MANAGER

DASAR PENGURUSAN BERSEPADU

Di Fima Bulking Group, adalah merupakan entiti perniagaan yang menyediakan servis pergudangan simpanan pukal, perkhidmatan penyimpanan kargo cecair berbahaya dan pengangkutan, kami berkomitmen kepada standard kualiti, kesihatan dan keselamatan pekerjaan yang tertinggi, serta kelestarian alam sekitar. Polisi Pengurusan Bersepadu ini menggariskan tekad kami untuk memenuhi atau melebihi harapan pelanggan, memastikan kesejahteraan pekerja, dan mempromosikan amalan lestari selaras dengan ISO 9001: 2015, ISO 45001:2018, dan ISCC-EU.

SKOP

Polisi ini terpakai kepada semua aspek Fima Bulking Group dan merangkumi semua fungsi dan peringkat dalam organisasi.

OBJEKTIF KUALITI, KESIHATAN DAN KESELAMATAN PEKERJAAN & KELESTARIAN ALAM

Objektif kualiti kami memberi tumpuan kepada memastikan kepuasan pelanggan dan penambahbaikan berterusan selaras dengan ISO 9001, dengan semakan berkala untuk keberkesanan. Dalam konteks kesihatan dan keselamatan pekerjaan, komitmen kami melibatkan penyediaan persekitaran kerja yang selamat, mencegah kejadian berkaitan kerja, dan meningkatkan prestasi kami mengikut standard ISO 45001. Selain itu, objektif kelestarian alam kami memberi tumpuan kepada mempromosikan amalan mesra alam, mematuhi keperluan ISCC-EU, dan meningkatkan prestasi alam sekitar kami secara konsisten.

KEPIMPINAN DAN PENGLIBATAN PEKERJA

Pemimpin di Fima Bulking Group berdedikasi untuk menetapkan, melaksanakan, dan mengekalkan Sistem Pengurusan kami, memastikan ketersediaan sumber yang mencukupi. Kami menghargai sumbangan setiap pekerja dan sentiasa akan memperlakukan pekerja kami dengan martabat dan hormat, mendorong tempat kerja yang positif dan kerjasama di mana setiap orang dapat belajar dan berkembang. Kami berkomitmen untuk mendapatkan penyertaan pekerja kami dalam perundingan, dialog, ceramah, dan perbincangan secara keseluruhan.

KOMITMEN PEMATUHAN

Fima Bulking Group tetap kukuh dalam komitmen kepada kepatuhan terhadap keperluan undang-undang, peraturan, kualiti, kesihatan dan keselamatan pekerjaan, dan kelestarian.

PENDEKATAN BERFOKUSKAN PELANGGAN

Pendekatan berfokus pelanggan kami memastikan rakan kongsi kami menerima perkhidmatan yang cekap yang memenuhi atau melebihi keperluan mereka, selaras dengan standard ISO 9001.

STRATEGI BERORIENTASIKAN PROSES

Dengan mengamalkan strategi berorientasikan proses, kami mengurus dan meningkatkan proses utama kami, menyampaikan perkhidmatan penyimpanan dan pengangkutan yang berkualiti tinggi secara konsisten, mengekalkan persekitaran kerja yang selamat, dan mempromosikan amalan lestari.

PENINGKATAN BERKALA DAN PEMBUATAN KEPUTUSAN BERDASARKAN BUKTI

Peningkatan berterusan adalah intipati prinsip kami, di mana pembuatan keputusan berdasarkan bukti membimbing kami dalam menyelesaikan masalah dan meningkatkan proses, selaras dengan standard ISO 9001, ISO 45001, dan ISCC-EU.

PENEKANAN PADA PENGURUSAN HUBUNGAN DAN KOMUNIKASI

Kami menekankan pengurusan hubungan, komunikasi yang berkesan, dan pemantauan dan pengukuran proses secara berkala, selaras dengan standard ISO.

PENDEKATAN DAN DOKUMENTASI BERASASKAN RISIKO

Komitmen kami kepada pendekatan berdasarkan risiko memastikan pengenalan, penilaian, dan pengurusan risiko dan peluang dalam kualiti, kesihatan dan keselamatan pekerjaan, dan kelestarian alam. Dokumentasi dan penyimpanan rekod dikekalkan untuk menunjukkan kesesuaian dengan standard ISO 9001, ISO 45001, dan ISCC-EU.

AMALAN SELAMAT DAN LESTARI

Fima Bulking Group mengekalkan persekitaran kerja yang selamat dan sihat selaras dengan keperluan undang-undang, peraturan, korporat, pelanggan, dan lain-lain. Kami berazam untuk mencegah pencemaran dan menjimatkan sumber semulajadi melalui prinsip **MENGURANGKAN, MENGGUNAKAN KEMBALI, MENGITAR SEMULA**

SEMAKAN DAN PENAMBAHBAIKAN

Polisi ini akan dikaji semula melalui kajian pengurusan tahunan untuk memastikan kebolegunaan dan kesesuaian.

DISAIKAN OLEH



 ALI BIN NAMIS

PENGURUS BESAR KANAN KUMPULAN